

Enterprise solution comparison chart

This quick reference compares supported devices and features across BlackBerry Enterprise Service 10, including the BlackBerry Enterprise Server, BlackBerry Enterprise Server Express, BlackBerry Device Service, and Universal Device Service.

Device support

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Devices	Supports devices running BlackBerry 7.1 and earlier	Supports devices running BlackBerry 7.1 and earlier	Supports BlackBerry 10 devices and BlackBerry PlayBook tablets	Supports Android devices and iOS devices

Messaging and organizer data features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Messaging environments	Supports: <ul style="list-style-type: none"> Microsoft Exchange IBM Lotus Domino Novell GroupWise 	Supports: <ul style="list-style-type: none"> Microsoft Exchange IBM Lotus Domino Novell GroupWise 	Messaging environments that support Microsoft ActiveSync	Messaging environments that support Microsoft ActiveSync
Email reconciliation	✓	✓	✓ *	✓ **
Contact lookup	✓	✓	✓ *	✓ **
Sent message reconciliation	✓	✓	✓ *	✓ **
Reconciliation of permanently deleted messages (hard delete)	✓	✓	✓ *	✓ **

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Email messages with HTML and rich content	✓	✓	✓ *	✓ **
Remote email message lookup	✓	✓	✓ *	✓ **
Separate inbox for work and personal accounts	✓	✓	✓ *	
Synchronization of personal contact and email folders	✓	✓	✓ *	✓ **
Synchronization of organizer data (memos and tasks)	✓	✓	Supports BlackBerry 10 devices only *	✓ **
Calendar synchronization	✓	✓	✓ *	✓ **
Ability to forward calendar entries	✓	✓	✓ *	✓ **
Calendar attachments	✓	✓	Supports BlackBerry 10 devices only *	

* Supports configuration of a Microsoft ActiveSync client on the device to provide direct synchronization between the BlackBerry device and the messaging servers that support Microsoft ActiveSync

** Supports configuration of a Microsoft ActiveSync profile on the device to provide direct synchronization between the Android device or iOS device and the messaging servers that support Microsoft ActiveSync. Functionality is provided, and may be limited, by the device capabilities.

Activation features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Activation methods	Supports wireless activation: <ul style="list-style-type: none"> Over the mobile network 	Supports wireless activation: <ul style="list-style-type: none"> Over the mobile network * 	Supports wireless activation: <ul style="list-style-type: none"> Over the mobile network 	Supports wireless activation: <ul style="list-style-type: none"> Over the mobile network

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
	<ul style="list-style-type: none"> Over your organization's Wi-Fi network <p>Supports wired activation using</p> <ul style="list-style-type: none"> BlackBerry Administration Service BlackBerry Desktop Software BlackBerry Web Desktop Manager 	<ul style="list-style-type: none"> Over your organization's Wi-Fi network <p>Supports wired activation using:</p> <ul style="list-style-type: none"> BlackBerry Administration Service BlackBerry Desktop Software BlackBerry Web Desktop Manager 	<ul style="list-style-type: none"> Over a Wi-Fi network <p>Supports wired activation using</p> <ul style="list-style-type: none"> BlackBerry Administration Service BlackBerry Web Desktop Manager 	<ul style="list-style-type: none"> Over a Wi-Fi network

* Requires App or specific data plan

Console support features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Administration console	✓	✓	✓	✓
Administrative roles	✓	✓	✓	✓
User self-service console	✓	✓	✓	
Languages	<p>Supports:</p> <ul style="list-style-type: none"> English Brazilian Portuguese French German Italian Japanese 	<p>Supports:</p> <ul style="list-style-type: none"> English Brazilian Portuguese French German Italian Japanese 	Supports English	Supports English

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
	<ul style="list-style-type: none"> Spanish 	<ul style="list-style-type: none"> Spanish 		

Security features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Enhanced encryption	Supports: <ul style="list-style-type: none"> S/MIME PGP 	Supports: <ul style="list-style-type: none"> S/MIME PGP 	Supports S/MIME on BlackBerry 10 devices only	Supports S/MIME on iOS devices only
BlackBerry Balance technology	✓	✓	✓	
Protection for lost and stolen devices	✓	✓	✓	✓
IT policy rules	✓	✓	✓	✓
Certificate enrollment for devices			✓	✓

Application and browsing features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Intranet browsing	✓	✓	✓	✓
App management	✓	✓	✓	✓
App installation	✓	✓	✓ *	✓ **
Application control policies	✓	✓		

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Management of device operating system updates	✓	✓	✓ ^{***}	

* Optional applications are made available on BlackBerry World for Work.

** Mandatory and optional applications are made available in Work Apps and the BES10 Client.

*** Ability to allow or disallow device software updates using an IT policy only.

Unified communication and collaboration features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Enterprise Server Express 5.0 SP4	BlackBerry Device Service 6.2	Universal Device Service 6.2
Instant messaging environments	Supports: <ul style="list-style-type: none"> • IBM Sametime • Microsoft Office Communications Server • Microsoft Lync Server • Novell GroupWise Messenger 			
BlackBerry Mobile Voice System	✓			

For more information, go to www.blackberry.com/go/serverdocs and search for the following documents:

- *BlackBerry Enterprise Server Feature and Technical Overview*
- *BlackBerry Enterprise Server Express Feature and Technical Overview*
- *BlackBerry Device Service Feature and Technical Overview*
- *Universal Device Service Feature and Technical Overview*